

2024 UAHQ ANNUAL CONFERENCE: IMPROVING YOUR PROFICIENCY AS A QUALITY PROFESSIONAL

FRIDAY

SEPTEMBER 27, 2024

8:00 AM-4:30 PM

**U OF U HEALTH SUGAR HOUSE HEALTH CENTER
1280 E STRINGHAM AVE, SALT LAKE CITY, UT 84106
3RD FL OQUIRRH AND WASATCH ROOMS**

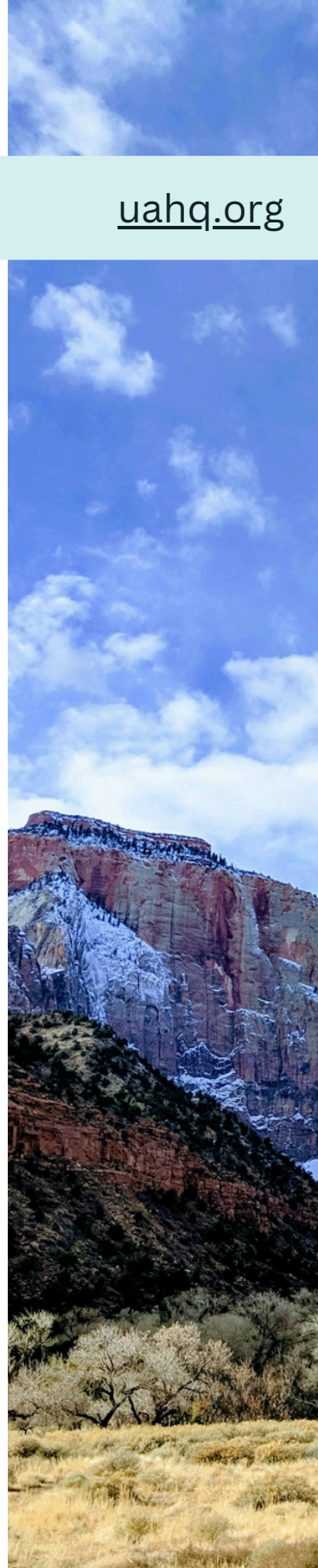
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NETWORK WITH PEERS

HEAR FROM HEALTHCARE LEADERS



AGENDA

FRIDAY, SEPTEMBER 27, 2024 AM

8:00 AM-8:30 AM	Breakfast and Networking
8:30 AM-9:00 AM	President's Message Improving your Proficiency as a Quality Improvement Professional – A combination of Soft and Hard Skills ADRIANNE BROWN, CPHQ
9:00 AM-10:00 AM	What is Coming Next in Health Care? DAVID R. COOK, MBA, CPHQ, CPHIMS, C(ASCP)cm What is coming next in health care? We've been through a wild time with COVID-19. There is a sense of returning to some sense of normalcy again. What are important topics in health care moving forward? 1) Value Based Medicine has been an area of focus in healthcare for over a decade. Will it Continue? This session will include a refresher on Value Based Medicine, including national and local trends. In addition, this session will explore what COVID taught us about Value Based Medicine? 2) Medicare is the largest payer in the country. What quality topics are important to Medicare. This session will explore the quality topics that Medicare has set for their quality arm (quality improvement organizations) over the next 5 years – some new, some continuations. 3) Finally, Utah knows how to work together. This session will explore some of the good coalitions in Utah and ways to get involved in quality coalition work.
10:00 AM-10:15 AM	BREAK
10:15 AM-11:15 AM	Data Fundamentals: Essential Steps to Request and Utilize Effective Information JONATHAN MIDGLEY In the world of quality improvement, meaningful data is the cornerstone of effective decision-making and process enhancement. This interactive session will guide you through the fundamentals of requesting and obtaining data that truly matters. By the end of this session, you'll be equipped with practical skills to request, obtain, and utilize data that drives successful quality improvement initiatives.
11:15 AM-12:30 PM	Improvement Kata: Rapid Experimentation and PDSA in Healthcare DANE FALKNER, MBA, LSSBB Dive into the Improvement Kata methodology and discover its transformative potential for healthcare settings. This interactive presentation will guide participants through the four essential steps of Improvement Kata, providing a clear understanding of its structured approach to process improvement. Engage in hands-on activities to practice applying Improvement Kata to real-world scenarios and explore practical examples from healthcare to see its impact in action.

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AGENDA

FRIDAY, SEPTEMBER 27, 2024 PM

12:30 PM-2:00 PM	<p>Poster Fair / Lunch / Business Meeting</p> <p>This year, we're excited to bring back our Quality Improvement Poster Fair! Dive into the latest quality improvement projects showcased by your peers. It's a great chance to exchange ideas, address challenges, and spark new inspiration. Enjoy lunch as you network, and then join us for the business meeting to discuss key updates and future plans.</p>
2:00 PM-2:45 PM	<p>Interactive Networking Session Lead by EMILY CARLSON, MPH, LSSGB</p> <p>Join us for a dynamic Peer-Guided Networking session where you'll have the opportunity to exchange best practices, tackle common challenges, and brainstorm innovative solutions with your peers. This interactive session encourages participants to delve into specific areas of interest, share valuable insights, and foster connections for future collaboration. Bring your questions and ideas to engage in meaningful discussions and expand your professional network.</p>
2:45 PM-4:15 PM	<p>Mini Project Showcases:</p> <ul style="list-style-type: none">• Inspiring Others to Engage in Quality Work - MISSI ROEBER, RN, MSN, CPHQ• Tracheostomy Emergency Readiness - KRISTINA FRAZIER, BS, RRT• Removing Quickly for CAUTI: Early Removal & Epic Optimization - BREANNA BRANNAN, MBA-HM, DNP, RN, NPD-BC, CPHQ• Enhancing Pediatric Care: Molina Healthcare's Strategy for Increased Well-Child Visits - ADRIANNE BROWN, CPQH and BRITTANY GUERRA SIEBENHAAR, MPH, CHES
4:15 PM-4:30 PM	<p>Closing Remarks JESSICA HACKWELL, BSM, CPHQ</p>

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SPEAKERS



Adrienne Brown, CPHQ

Adrienne is the Program Manager of Quality Improvement for Molina Healthcare of Utah and Idaho where she focuses mainly on quality compliance. She has been with Molina Healthcare for 18 years; working in various Quality Improvement roles across the enterprise. Adrienne received her Bachelor's degree in Behavioral Science and Health from the University of Utah in 2006. She obtained her Certified Professional in Healthcare Quality certification from NAHQ in 2015. Adrienne is currently the President of the Utah Association of Healthcare Quality and has served on the board since 2019 as the Member at Large, Treasurer, and President Elect. Adrienne is the proud mother of two daughters and two dogs who keep her busy outside of work. She enjoys group fitness classes, traveling, and was a competitive figure skater as a teenager.



David R. Cook, MBA, CPHQ, CPHIMS, C(ASCP)cm

Dave Cook is the State Director for Comagine Health (formerly HealthInsight) in Utah. He oversees the Utah Comagine Health Community board, the Utah office team, and many Utah based contracts. He also directs a six-state (UT, NV, NM, OR, WA, ID) team fighting opioid misuse. He presents regularly, and continues quality and health information technology consulting activities. He works closely with the Utah Department of Health. He is experienced in managing complex quality improvement (QI) projects and collaboratives with demonstrated impact since 2005. He has a BS in Chemistry, an MBA (healthcare) and certifications in healthcare quality, health information technology, and laboratory science. He has a clinical background as a clinical toxicologist. He is passionate about quality improvement, and value-based medicine. When not working, Dave enjoys spending time with his family and hiking throughout Utah.



Jonathan Midgley

Jon is a Business Intelligence Manager with 12 years of data analytics experience and 14 total years working for the University of Utah. He is inherently curious and enjoys providing data and insights to help solve problems. His primary role involves supporting doctors and the team in their projects, where he excels in automation, querying data from Epic, and creating insightful dashboards using Tableau. He has a particular interest in Quality Improvement projects that can improve patient outcomes. He enjoys spending time with his wife, 2 kids, and dog. Their shared interests include fishing, camping, cruising, sports, and riding dirt bikes.



Dane Falkner, MBA, LSSBB

Dane Falkner is a Lean Six Sigma Black Belt (LSSBB) with a BS in Finance from the University of Utah and an MBA from Westminster College. Dane has been with the University of Utah Health for over 7 years and his current role is the Manager of System Quality. Dane has also held improvement roles in non-healthcare industries including Visa and Caesars Entertainment.

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SPEAKERS



Missi Roeber, MSN, CPHQ

Missi is a Senior Manager with Intermountain Health, with 40 years of healthcare experience, over twenty of those years in frontline clinical care and the rest in quality, safety and high reliability science, risk, continuous improvement, public reporting, infection prevention, regulatory affairs, accreditation/certification, experience of care and caring, data collection and analysis, project management, leadership and change management. Missi has led multiple initiatives across the Intermountain system to improve public reporting, data sharing, provider engagement, provider support, and quality outcomes. Missi is committed to providing the best care and experience for all our patients and their loved ones. She currently co-leads a team of quality professionals that serve Intermountain Health's 32 hospitals and over 300 clinics across Utah, Nevada, Idaho, Colorado, and Montana. In her spare time, Missi likes to spend time with family, read, garden, and paper craft.



Kristina K. Frazier, BS, RRT

Kristina is a Registered Respiratory Therapist and Quality Consultant at University of Utah Health, where she uses data and process improvement methodologies to enhance patient care and operational efficiency. She holds a Bachelor of Science from Weber State University, currently enrolled in Weber State University's Master's in Health Administration program, and has a Lean Six Sigma Green Belt. One of her notable achievements includes the standardization of emergency tracheostomy supplies and protocols, improving patient outcomes. Outside of her professional life, Kristina enjoys spending time with her family, mountain biking, hiking, and attending concerts. Her diverse skills and dedication to both personal and professional growth make her a valuable asset in the healthcare industry.



Breanna Brannan, MBA-HM, DNP, RN, NPD-BC, CPHQ

Breanna has been in healthcare for over 15 years and is currently the nursing manager of quality. She has an MBA in healthcare management and a DNP in leadership. Breanna is board-certified in nursing professional development as well as a Certified Professional in Healthcare Quality. Breanna has experience leading the clinical staff education team and clinical experience in a variety of settings including acute care, rehab, and medical psych.



Brittany Guerra Siebenhaar, MPH, CHES

Brittany is the Manager of Quality Interventions for Molina Healthcare of Utah. Previously, she spent over seven years working in Utah's government public health system, as the Program Manager for the Utah County Health Department Tobacco Prevention and Control Program (2019-2022) and Health Program Specialist for the Utah Department of Health Asthma Program (2014 - 2019). Brittany also teaches an online public health program planning and implementation course for BYU-ID (2016 - current). She completed her Bachelor's degree in Health Science in 2011, and received a Master's of Public Health in 2013 from Brigham Young University. Brittany is engaged in her community in a variety of roles, including as the current Utah Association for Healthcare Quality Treasurer (2023-current) and many other past roles (USOPHE President (2021-2023), Treasurer of the Utah Tobacco-Free Alliance (2019-2023), UPHA Policy Unit (2016-2019), Utah Valley Drug Prevention Coalition Chair (2019-2021), and Asthma Task Force Secretary (2014-2019)). She enjoys doing sprint triathlons and playing handbells with the Timpanogos Ringers.

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