

## **PROCESS ANATOMY**

(with examples)

<b><u>Input</u></b> Vendors, Supplies	<b><u>Activity</u></b> Care Processes	<b><u>Output</u></b> Patient Satisfaction
<b><u>Requirements</u></b> On time schedule	<b><u>Document Info.</u></b> Accurate documentation	<b><u>Objectives</u></b> 90% patient satisfaction by Physician 95% Department Performance
<b><u>Resources</u></b> Equipment, People, Facilities, Computer (IFU)	<b><u>Training</u></b> Acceptance of Vendor supplies, Staff process training	<b><u>Measures</u></b> 85% Physician Satisfaction 93% Department Performance

Taken from an DNV Internal Audits for Healthcare course.