



Membership Newsletter Spring 2021



2020 was hard! Now that we have found the Spring of 2021 we hope that you are able to get outside, enjoy the sunshine and find renewed energy for whatever 2021 has in store for you.

NEWS FROM THE BOARD

Did you know that board meetings are open to all UAHQ members? Attending a board meeting is a great way to learn more about the association and have your voice heard.

Board meetings are held the second Tuesday of every month, 5:00-6:00 PM. Please contact ShellyRives@msn.com if you would like to participate in a future board meeting.

A Message from the UAHQ President, Shelly Rives

Hello UAHQ members, happy 2021!!! I'm sure you all are excited to see 2020 over and to start a new year. The UAHQ board is getting ready to bring a great year of fun, education, and celebrating the unique skills and insights Quality professionals bring to healthcare. I would like to integrate last year's NAHQ's Healthcare Quality Framework into our educational offerings. The framework is of Foundational, Proficient and Advanced competencies for the healthcare quality professional. It describes the knowledge and skills required for developing and leading a successful healthcare quality (HQ) program. There are 8 dimensions: Professional Engagement, Quality Leadership and Integration, Performance and Process Improvement, Population Health and Care Transitions, Health Data Analytics, Patient Safety, Regulatory and Accreditation, and Quality Review and Accountability. Within the dimensions are 29 competencies and 486 skills that HQ professionals can gauge their own proficiency. The framework also allows organizations to improve the existing team and hiring process by evaluating against competencies not just background. And lastly the framework gives Universities a basis for degree curriculum. With all this exciting NAHQ development of professional competencies we can evaluate ourselves and show our value to the healthcare community. Check it out here: [NAHQ Healthcare Quality Competency Framework - National Association for Healthcare Quality](#)

The UAHQ board is excited to announce its 2021 officers: President-elect Mouna Ayoub Bahsoun, Past president Trent Casper, Secretary Callie Beckman, Treasurer Adrienne Brown, Member-at-Large Angie Merrell, Education Chairperson Sathya Vijayakumar, and Communications Chairperson Emily Carlson.

I look forward to serving and working with you.

Warm regards, Shelly Rives, 2021 UAHQ President

Did you know?

UAHQ is always accepting new members, visit www.uahq.org to become a member today

UPCOMING EVENTS

[IHI PATIENT SAFETY CONGRESS, MAY 11-13, 2021](#)

IF YOU HAVE AN EVENT YOU WOULD LIKE POSTED IN OUR NEWSLETTER PLEASE CONTACT EMILY.CARLSON@HSC.UTAH.UED.

Updated Website

The UAHQ Website has undergone a cosmetic update. We invite you to explore the new website. On the website you will find a new Job Board. We would love to help you find the right candidate for your open positions. If you have any feedback on the website please email us at our new email Contact.UAHQ@gmail.com.



This year we will focus on the NAHQ Framework. Look for a brief article related to the framework in each newsletter. Click on the picture for more information and to see a larger version.

Introducing your 2021 UAHQ Board

- **President-** Shelly Rives, currently works as the Clinical Quality Director for Midtown Community Health Center. Shelly was a Job's Daughter, this is an international organization for young women related to a Freemason, that teaches leadership, love and respect for others, confidence, and serving the less fortunate.
- **President Elect-** Mouna Bahsoun, currently works as a quality consultant for Intermountain Healthcare. Mouna holds a master of science in healthcare quality and is an IHI fellow. She's been working in Healthcare for fifteen years across three countries and speaks four languages.
- **Immediate Past President-** Trent Casper, very recently retired from Intermountain Healthcare as the manager of Acute Rehab for Alta View and American Fork hospitals.
- **Secretary-** Callie Beckman, currently works as a Quality/ Regulatory Coordinator for HCA Healthcare at St. Mark's Hospital. Callie grew up in East Texas and moved to Utah in 2001. She is married with two grown sons, a German Shepard and a very hyper 4 month old Border Collie. Callie likes to go camping, just not in a tent.
- **Treasurer-** Adrienne Brown, currently works as the Program Manager of Quality Improvement for Molina Healthcare of Utah and Idaho. Adrienne is married with two girls (ages 8 & 5) and two dogs (Leo & Toby). She grew up as a competitive figure skater and had the opportunity of a lifetime to skate in the Opening and Closing Ceremonies of the 2002 Winter Olympics in Salt Lake City.
- **Member- At-Large-** Angie Merrell, currently works as the Assistant Chief Nursing Officer over Quality Assurance & patient Safety at Davis Hospital and Medical Center. Angie is very passionate about Disaster Preparedness and Disaster Response!! She is a volunteer with the Davis Co. MRC, Red Cross, and U.S.DMAT team. She has had the opportunity to teach disaster preparedness and response to many disasters around the world.
- **Education Chairperson-** Sathya Vijayakumar, currently works as a Clinical Operations Manager for Intermountain Healthcare. Sathya has never lost a game of Sudoku against anyone. She LOVES word, logic, and number puzzles.
- **Communications Chairperson-** Emily Carlson, currently works as the Quality Manager for the Community Physicians Group with University of Utah Health. Emily has three awesome kids (ages 10, 8, and 4) who are all adopted from different biological families and all have birthdays in an 11 day span in July. We love fireworks because we celebrate our family along with the other July holidays.

BE SURE TO CHECK OUT OUR FAVORITE QUALITY IMPROVEMENT WEBSITES!

